

General Rules & Booking Terms — Austria Winter Adventure with Huskies

1. Booking & Payment

A 20% non-refundable deposit is required at the time of booking to secure your spot. The remaining balance must be paid no later than 30 days before the start of the trip. If full payment is not received by this date, your booking may be cancelled and your deposit forfeited.

2. Cancellation Policy

Free cancellation is available up to 7 days after booking, provided the trip start date is at least 45 days away. After this period, the 20% deposit becomes non-refundable. Cancellations made within 30 days of the trip start date will be charged the full trip amount. If the trip must be cancelled by the organizer due to unforeseen circumstances (e.g., severe weather, safety concerns, or travel restrictions), participants will receive a full refund of payments made.

3. Insurance & Liability

Travel insurance is not included and is the responsibility of each participant. We strongly recommend obtaining travel and health insurance that covers winter activities, potential trip cancellation, and personal belongings. Participants join this trip at their own risk. The organizer is not responsible for any accidents, injuries, illnesses, loss, or damage that may occur during travel or activities. All participants must ensure they are in suitable physical condition for winter outdoor activities (such as hiking, sledding, or skiing).

4. Dogs & Animal Safety

The huskies participating in this trip are friendly and well-trained, but all participants must respect their space and follow the organizer's guidance when interacting with them. The organizer is not responsible for any allergic reactions, fear responses, or personal injuries related to animal interaction.

5. Activities & Weather

Activities (e.g., hiking, tobogganing, skiing) are subject to weather and safety conditions and may be adjusted accordingly. The itinerary aims to offer the best possible experience, but flexibility is required depending on local conditions.

6. Accommodation & Conduct

Participants are expected to respect the accommodation property, local regulations, and other guests. Any damage caused intentionally or by negligence will be the responsibility of the participant. Quiet hours and shared space rules (if applicable) will be communicated upon check-in.

7. Health & Safety

Please inform the organizer of any medical conditions, allergies, or dietary requirements before the trip. In the event of an emergency, participants agree to allow the organizer or local authorities to arrange appropriate medical assistance at their own expense.

8. Photography & Media

By joining this trip, participants agree that photos and videos taken during the experience may be used for Wandering Paws and LTE Media promotional purposes (social media, website, etc.), unless otherwise requested in writing before the trip.